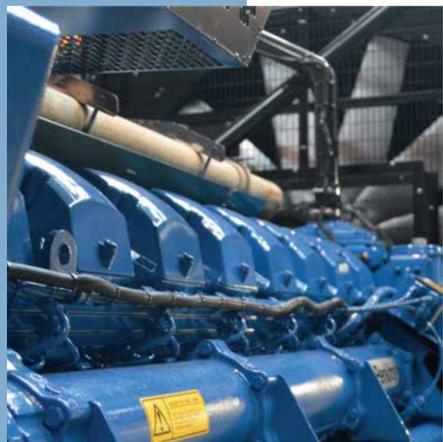
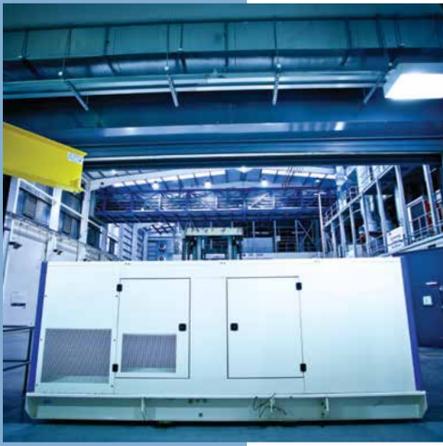


QUALITY MANAGEMENT SYSTEM POLICY



Within the scope of Diesel Generator Sales, Supply, Installation, Supervision, Commissioning, and After-Sales Services, we commit to:

- Placing our customers at the center of our business and always standing by them,
- Ensuring customer satisfaction by developing strategies that meet customer requests and fulfill their expectations,
- Meeting the needs and expectations of our stakeholders through the participation and dedication of all our employees,
- Acting in compliance with all applicable national and international legislation, other regulatory requirements, and the ethical rules of the group to which we belong in all fields of operation,
- Identifying and managing risks and opportunities that may affect service delivery and conformity, while enhancing customer satisfaction,
- Managing and documenting our Quality Management System in accordance with the requirements of relevant national and international standards,
- Developing new services and business models that create value for our company and our customers,
- Managing our processes with an operational excellence approach to maximize process efficiency and customer satisfaction,
- Creating the best possible working environment for our employees and providing all necessary infrastructure and resources to achieve this,
- Allocating all necessary resources for individual and organizational learning and development to deliver the highest quality services,
- Continuously improving and developing all our processes through various improvement and development tools within our Process Excellence Model in pursuit of excellence,
- Making continuous improvement a part of our daily way of working in order to achieve our quality objectives.

We commit to all of the above with the participation of all our employees.

Member of the Executive Board – Energy and Transportation Industry

HARUN AKÇINAR



FGW
POWER
SOLUTIONS