

Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

Borusan Makina ve Guc Sistemleri
San. ve Tic. A.S.
Istanbul Bolge Mudurlugu
Gebze Genel Mudurluk
Gebze Organize Sanayi Bolgesi
1500.Sokak No:1501 Gebze
41400 Kocaeli
Turkey

Holds Certificate No:

CMS 563652

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Customer satisfaction-complaint management practices for sales and sales support services of earthmoving and construction equipment's and power systems

For and on behalf of BSI:



Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2010-08-17

Latest Revision Date: 2024-09-24

Effective Date: 2024-09-06

Expiry Date: 2025-09-05

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