

Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

Borusan Makina ve Guc Sistemleri
San. ve Tic. A.S.
Istanbul Bolge Mudurlugu
Ankara Asfalti E-5 Uzeri Cayirova
Kocaeli
41400
Türkiye

Holds Certificate No:

CMS 563652

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Customer satisfaction-complaint management practices for sales and sales support services of earthmoving and construction equipments and power systems.

For and on behalf of BSI:



Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2010-08-17

Latest Revision Date: 2023-09-20

Effective Date: 2023-09-06

Expiry Date: 2024-09-05

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...making excellence a habit.™

Certificate No: **CMS 563652**

Location

Registered Activities

Borusan Makina ve Guc Sistemleri
San. ve Tic. A.S.
Istanbul Bolge Mudurlugu
Ankara Asfalti E-5 Uzeri Cayirova
Kocaeli
41400
Türkiye

Customer satisfaction-complaint management practices for sales and sales support services of earthmoving and construction equipments and power systems.

Borusan Makina ve Guc Sistemleri
San. ve Tic. A.S. Izmir Bolge Mudurlugu
Ankara Asfalti No: 230 Ansizca Yol Kenari
Kemalpaşa Organize San. Bolgesi
Izmir
35730
Türkiye

Customer satisfaction-complaint management practices for sales and sales support services of earthmoving and construction equipments and power systems.

Borusan Makina ve Guc Sistemleri
San. ve Tic. A.S. Ankara Bolge Mudurlugu
21. Cadde 74/3-3 Sokak 1 Ostim
Ankara
06374
Türkiye

Customer satisfaction-complaint management practices for sales and sales support services of earthmoving and construction equipments and power systems.

Borusan Makina ve Guc Sistemleri
San. ve Tic. A.S. Adana Bolge Mudurlugu
Resatbey Mah. Stadyum Cad. Ditas Apt. No: 20 Seyhan
Adana
01120
Türkiye

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